How do I get started?

Jared - 2025-12-09 - FAQs

Our service is driven by a simple interview method which will be presented with a sequence of questions that change dynamically, depending upon your specific tax situation. Our “tax robot” processes your input, and computes the data and calculations required by the tax authorities. It is important that you complete the entire sequence in order to ensure that you receive the highest and most accurate refund (if applicable).

At the end of each section, you will be asked if you need to submit more data on another similar form. For example, if you have three W-2s, click the “SAVE & ADD NEW” button at the bottom of the form for each additional W-2 you may have. As an example, two of the W-2 forms may be yours and the other may belong to your spouse if married filing jointly.

If you chose a form input page that you do not need, you can click on the ”DELETE FORM” button at the bottom of the input page. If you made a mistake on the form, click the ”IGNORE MY CHANGES” button at the bottom of that input page.